

NC Department of Health and Human Services

Division of **Medical Assistance**



**Update on Medicaid Utilization Review (UR)
Joint Legislative Oversight Committee on
MH/DD/SAS
December 8, 2010**

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Utilization Review (UR) by LMEs

- Legislation mandate -General Assembly Session Law 2008-10 (HB 2436, Section 10.15(x))
- **Return Utilization Review to LMEs as they become ready**

Medicaid Utilization Review (UR) for Mental Health (MH), Substance Abuse (SA), and CAP services

CURRENT

UR for Mental Health, Substance Abuse, CAP services

September 20, 2010

- **The Durham Center**
- **Eastpointe LME**
 - UR for all recipients with eligibility in their respective county catchment areas
 - Also responsible for mediations
- **ValueOptions does UR for rest of the state (excluding PBH)**
- **DMA monitors all UR vendors**
 - VO—2 monitoring visits in Fall 2010
 - LMEs will have first monitoring visits in Jan 2011

Medicaid Utilization Review (UR) for CAP Waiver services

JANUARY 2010

UR for CAP Services

- Effective January 20, 2011, ValueOptions, will no longer be responsible for the UR for CAP-MR/DD waiver services
- *The Durham Center & Eastpointe will continue UR for CAP services in their catchment areas

UR for CAP Services—Selection of LME Vendors

- **DMA, in collaboration with DMHDDSAS, sent an RFA packet to all LMEs October 1, 2010**
 - requirements necessary to be a CAP UR vendor
 - Interested LMEs required to respond by October 18
 - If an LME chose to opt-out, they could choose the LME that would do the UR for their counties
 - 9 LMEs applied

UR for CAP Services

- **DMA/DMHDDSAS evaluation team** reviewed applications received
 - Clinical & IT staff
- **Selection letters** were mailed in early November
- **Crossroads and Pathways were chosen**
 - In addition to Durham & Eastpointe
 - All LME counties split among 4 LMEs

UR for CAP Services

- **All LME counties split among 4 LME UR Vendors**
- Crossroads: CenterPoint, WHN
- Durham: Guilford, Wake, A/C, Five County, OPC, Sandhills
- Eastpointe: Beacon Center, Cumberland, Johnston, SER, OCBHS, SEC, ECBH
- Pathways: Mecklenburg, Mental Health Partners, Smoky Mountain

UR for CAP Services

- **DMA conducted IT training in November 2010**
- **DMA/DMHDDAS will conduct clinical and due process (mediation) trainings with the LMEs December 6-10**
- **IT testing: Dec 15-22**
 - Accept files from HP/transmit files to HP
- **Clinical testing: Dec 15-22**
 - Inter-rater reliability
- **Attend OAH hearings with DMA in December**
- **DMA/DMHDDAS working with 4 LMEs & ValueOptions on a transition plan**

UR for CAP Services

- **LMEs must develop a provider training package** and submit to DMA/DMHDDSAS for approval by December 28, 2010
 - LMEs will train providers the week of January 3-14, 2011
 - Face-to-face, webinars
- **DMA/DMHDDSAS will publish Special IU** with directions for providers
- **Only LMEs will provide CAP UR as of January 20, 2010**

Questions